

Troubleshooting Guide for Systems with Built-in Filtration and 3 Way Switch Box

Issue: Cannot Add Fresh Oil to Fryer

1. Does the CDC Display read “E200” or less than 50# of oil in fresh tank?

- Yes – Contact Restaurant Technologies Customer Care for a delivery.
- No – Move to step 2.



CDC Display

2. Move the toggle switch to “Add” on the switch box. Does the orange light turn on?

- Yes – Move to Step 3.
- No – Confirm that the power cord at the bottom of the switch box is securely connected. Does the orange light turn on?
 - Yes – Can you now add oil?
 - Yes – Issue resolved.
 - No – Move to Step 3.
 - No – Contact RT Customer Care for service.



Switch box

3. Does the pump on the fresh oil tank turn on when you try to add oil?

- Yes – Contact RT Customer Care for service.
- No – Move to step 4.

4. Firmly press the red reset button on the front of the pump located on top of the tanks and try to add oil again. Is the pump Running?

- Yes – Can you add fresh oil?
 - Yes – Issue resolved.
 - No – Check circuit breaker for tripped circuits. Are you able to add oil?
 - Yes – Issue resolved.
 - No – Move to Step 5.



5. Check to see that your fresh oil quick connects behind the fryer and the RT line bundle (teal hose) are firmly seated. Take them apart and reconnect. Push together until you hear a click and they have snapped together. Are you now able to add oil?

- Yes – Issue Resolved.
- No – Contact RT Customer Care for service.

Troubleshooting Guide for Systems with Built-in Filtration and 3 Way Switch Box

Issue: Cannot Filter Oil

1. Is the filter box clean with fresh filter paper?

- Yes – Contact your fryer repair company to have fryer serviced.
- No – Clean out filter box of debris and replace with new filter paper. Are you able to filter now?
 - Yes – Issue resolved.
 - No – Contact your fryer repair company to have fryer serviced.

Issue: Cannot Dispose Oil from Fryer

1. Does the fryer motor turn on?

- Yes – Move to step 2.
- No – Contact your fryer repair company to have fryer serviced.

2. While following your fryer's disposal instructions, move the toggle switch to "Dispose" on the switch box. Does the red light turn on?

- Yes – Move to Step 3.
- No – Confirm that the power cord at the bottom of the switch box is securely connected and the Dispose lockout key is positioned vertically to "unlocked". Does the red light turn on?
 - Yes – Can you now Dispose?
 - Yes – Issue resolved.
 - No – Move to Step 3.
 - No – Contact RT Customer Care for service.

3. Check to see that your waste oil quick connects behind the fryer and the RT line bundle (teal hose) are firmly seated. Take them apart and reconnect. Push together until you hear a click and they have snapped together. Are you now able to dispose oil?

- Yes – Issue Resolved.
- No – Move to step 3.

4. Is the filter box clean with fresh filter paper?

- Yes – Contact RT Customer Care for service.
- No – Clean out filter box of debris and replace with new filter paper. Are you able to filter now?
 - Yes – Issue resolved.
 - No – Contact RT Customer Care for service.



Switch Box



Dispose Lockout



QCs fully engaged