

# Troubleshooting Guide for Systems with Built-in Filtration and Dispose Valve

## Issue: Cannot Add Fresh Oil to Fryer

### 1. Does the CDC Display read “E200” or less than 50# of oil in fresh tank?

- Yes – Contact Restaurant Technologies Customer Care for a delivery.
- No – Move to step 2.

### 2. Does the pump on the fresh oil tank turn on when you try to add oil?

- Yes – Move to step 3.
- No – Move to step 4.

### 3. Check to see that your fresh oil quick connects and hirschmann connectors by the fryer are engaged. Take them apart and reconnect. Push together until you hear a click and they have snapped together. Are you now able to add oil?

- Yes – Issue resolved.
- No – Contact RT Customer Care for service.

### 4. Firmly press the red reset button on the front of the pump located on top of the tanks and try to add oil again. Is the pump Running?

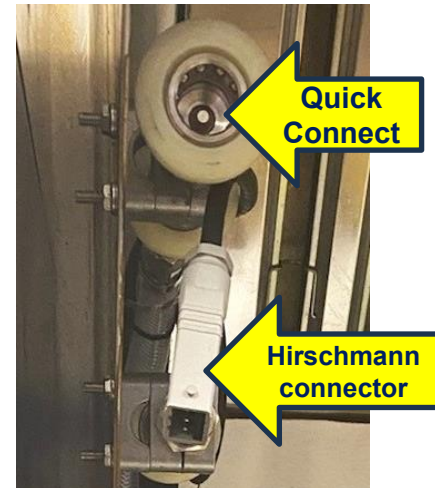
- Yes – Can you add fresh oil?
  - Yes – Issue resolved.
  - No – Check hose connections as noted in step 3.
  - No – Confirm the hirschmann connectors are fully connected.

Can you add fresh oil?

- Yes – Issue resolved.
- No – Check circuit breaker for tripped circuits. Are you able to add oil?
  - Yes – Issue resolved.
  - No – Contact RT Customer Care for service.



CDC Display



Hirschmanns fully connected



Hirschmanns not fully connected

# Troubleshooting Guide for Systems with Built-in Filtration and Dispose Valve

## Issue: Cannot Filter Oil

### 1. Is the filter box clean with fresh filter paper?

- Yes – Contact your fryer repair company to have fryer serviced.
- No – Clean out filter box of debris and replace with new filter paper. Are you able to filter now?
  - Yes – Issue resolved.
  - No – Contact your fryer repair company to have fryer serviced.

\* Filtering processes work independently of the RT system and service calls made to RT may result in a service fee.

## Issue: Cannot Dispose Oil from Fryer

### 1. Does the fryer motor turn on?

- Yes – Move to step 2.
- No – Contact your fryer repair company to have fryer serviced.

**2. Check to see that your waste oil quick connects on the back of the fryer and the RT line bundle are firmly seated. Take them apart and reconnect. Push together until you hear a click and they have snapped together. Are you now able to dispose oil?**

- Yes – Issue Resolved.
- No – Move to step 3.

**3. Confirm disposal process is being followed properly for Bulk Mode disposal per your fryer manual. Are you now able to dispose oil?**

- Yes – Issue resolved.
- No – Move to step 4.

### 4. Is the filter box clean with fresh filter paper?

- Yes – Contact RT Customer Care for service.
- No – Clean out filter box of debris and replace with new filter paper. Are you able to filter now?
  - Yes – Issue resolved.
  - No – Contact RT Customer Care for service.



QCs fully engaged



QCs not fully engaged