

Troubleshooting Guide for Systems with Roll Up Filtration Machines

Issue: Cannot Add Fresh Oil to Fryer

1. Does the CDC Display read “E200” or less than 50# of oil in fresh tank?

- Yes – Contact Restaurant Technologies Customer Care for a delivery.
- No – Move to step 2.

2. Does the pump on the fresh oil tank turn on when you try to add oil?

- Yes – Move to step 3.
- No – Move to step 4.

3. Check to see that your fresh oil quick connects and hirschmann connectors by the fryer are engaged. Take them apart and reconnect. Push together until you hear a click and they have snapped together. Are you now able to add oil?

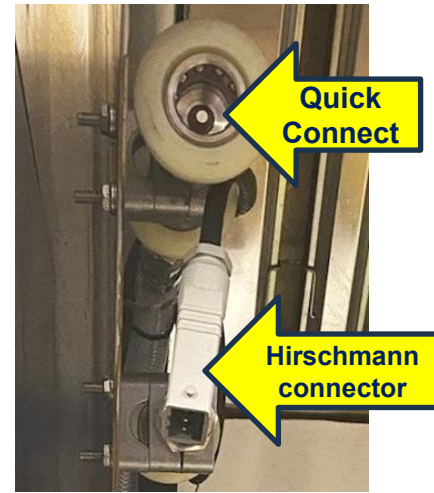
- Yes – Issue resolved.
- No – Contact RT Customer Care for service.

4. Firmly press the red reset button on the front of the pump located on top of the tanks and try to add oil again. Is the pump Running?

- Yes – Can you add fresh oil?
 - Yes – Issue resolved.
 - No – Check hose connections as noted in step 3.
 - No – Confirm the hirschmann connectors are fully connected. Can you add fresh oil?
 - Yes – Issue resolved.
 - No – Check circuit breaker for tripped circuits. Are you able to add oil?
 - Yes – Issue resolved.
 - No – Contact RT Customer Care for service.



CDC Display



Hirschmanns fully connected



Hirschmanns not fully connected

Troubleshooting Guide for Systems with Roll Up Filtration Machines

Issue: Cannot Filter Oil

1. Does the filter pump turn on?

- Yes – Move to step 2
- No – Firmly Press the red reset button on the back of the filter pump

Can you now filter oil?

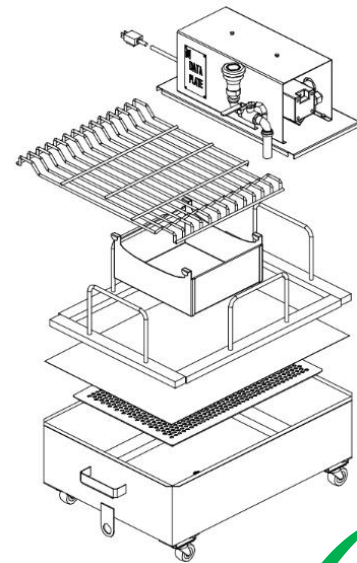
- Yes – Issue resolved.
- No – Check circuit breaker for tripped circuits. Are you able to filter oil?
 - Yes – Issue resolved.
 - No – Contact RT Customer Care for service.

2. Is the filter box clean from debris with fresh filter paper?

- Yes – Contact RT Customer Care for service.
- No – Thoroughly clean filter box and replace paper with fresh filter paper.

Can you filter now?

- Yes – Issue resolved.
- No – Contact RT Customer Care for service.



Issue: Cannot Dispose Oil from Fryer

1. Does the filter pump turn on?

- Yes – Move to step 2
- No – Follow Steps from Step 1 of the “Cannot Filter Oil” section. Can you now dispose oil?

- Yes – Issue resolved.
- No – Move to Step 2.

2. Ensure that the valve on the filter pump is positioned into dispose mode?

Can you dispose now?

- Yes – Issue resolved.
- No – Move to Step 3.

3. Check to see that your oil quick connects at the filter pump and by the fryer are engaged. Take them apart and reconnect. Push together until you hear a click and they have snapped together. Are you now able to dispose oil?

- Yes – Issue resolved.
- No – Contact RT Customer Care for service.



QCs fully engaged



QCs not fully engaged